

Return Trading B.V.

Groesweg 41, 5993NN Maasbree, The Netherlands

**Return Trading B.V.
Grading Overview - Explanation**

New = New

Used:

- A Grade: Used condition, tested & functional, in good condition with normal usermarks.
- B Grade: Used condition, tested & functional, can be moderately damaged or have heavy signs of usermarks.
- C Grade: Used condition, tested or not-tested (it will always be mentioned), condition of item unknown, can be damaged, incomplete or have similar issues.

**Observation Codes Explanation (ObservCode)
For Computer Systems & Laptops****BAT BATTERY**

BATA1 broken or loose latch on battery
BATF1 battery charge duration under 30 min
BATF2 battery not charging
BATF3 swollen battery
BATM1 missing battery

CAB CABINET

CABA1 minor cosmetic blemishes on cabinet
CABA2 cracks, scratches or unremovable stains on cabinet
CABA3 faded color ok cabinet plastic
CABA4 peeling paint on cabinet
CABA5 dented metal lid
CABA6 permanent security marks on cabinet
CABA7 minor breakage on cabinet
CABA8 major breakage on cabinet
CABF1 loose laptop hinges
CABF2 broken laptop hinges
CABF3 missing or broken latch on laptop lid

Our Details:

W: www.returntrading.nl



E: info@returntrading.nl



P: +31 6 22 97 10 53



CoC: 96876115



VAT: NL867810269B01



EORI: NL867810269

TERMS & CONDITIONS

Our terms and conditions apply to all our products and services; they can be found on our website: www.returntrading.nl and a copy is attached as PDF. Everything we sell is without warranty and AS-IS.

Return Trading B.V.

Groesweg 41, 5993NN Maasbree, The Netherlands

CABF4 faulty fan CABM1 missing cosmetic parts
CABM2 missing essential parts CABM3 missing fan
CABM4 missing or unreadable number on coa

HDD HARDDRIVE

HDDF1 bad sectors in hard drive
HDDF2 noisy hard drive
HDDF3 defective hard drive
HDDF4 unknown password
HDDF5 incompatible hard drive
HDDM1 missing hard drive caddy
HDDM2 missing hard drive

KEY KEYBOARD

KEYA1 worn keys
KEYF1 non-working key(s) on keyboard
KEYF2 loose key(s)
KEYF3 unuseable keyboard
KEYF4 loose keyboard
KEYM1 missing keycap(s)

LCD LAPTOP LCD

LCDA1 light scratches on LCD, not visible when turned on
LCDA2 deep scratches or unremovable stains on LCD
LCDA3 pressure marks on LCD
LCDF1 LCD low brightness
LCDF2 LCD spots of white light
LCDF3 few or scattered dead/lit pixels
LCDF4 line of dead/lit pixels on LCD
LCDF5 area of dead/lit pixels on LCD
LCDF6 LCD unbalanced RGB colors
LCDF7 unuseable LCD - dark, no image, other defects
LCDF8 broken LCD glass
LCDM1 missing stylus

NET NETWORK

NETF1 non-working wired LAN
NETF2 non-working wifi
NETF3 non-working bluetooth
NETF4 non-working WLAN

Return Trading B.V.

Groesweg 41, 5993NN Maasbree, The Netherlands

OPT OPTICAL DRIVE

OPTA1 optical drive - cosmetic defects
OPTF1 optical drive tray does not eject
OPTF2 noisy optical drive
OPTF3 defective optical drive
OPTM1 missing optical drive

POI POINTING DEVICE

POIA1 touchpad - worn button(s)
POIA2 scratched or stains on touchpad
POIF1 touchpad - inaccurate movement
POIF2 touchpad - defective left button
POIF3 touchpad - defective right button
POIF4 defective touchpad
POIM1 touchpad - missing button(s)

GEN GENERIC

GENA2 - major cosmetic defects
GENF1 - non-working product - zero activity
GENF2 - non-working product - errors on startup
GENF3 - non-working product - broken
GENF4 - Unkown password on startup
GENF5 - defective ram
GENF6 - defective or damaged motherboard
GENF7 - broken LCD
GENM1 - missing ram
GENM2 - missing hard drive
GENM3 - missing processor
GENM4 - missing motherboard
GENM5 - missing power supply unit
GENM6 - missing videocard

Return Trading B.V.

Groesweg 41, 5993NN Maasbree, The Netherlands

**Observation Codes Explanation (ObservCode)
For Smartphones & Tablets****BAT BATTERY**

BATF1 low battery charge duration

BATF2 battery not charging

BATM1 missing battery

CAB CABINET

CABA1 minor cosmetic blemishes on cabinet

CABA2 major cosmetic blemishes on cabinet

CABA3 permanent security marks on cabinet

CABF1 broken or unusable physical button(s)

CABM1 missing cosmetic parts

CABM2 missing back cover or other essential part

CAM CAMERA

CAMF1 defective front camera

CAMF2 front camera - poor quality image

CAMF3 defective back camera

CAMF4 back camera - poor quality image

LCD - LCD

LCDA1 light scratches on LCD not visible when turned on

LCDA2 deep scratches or unremoveable stains on LCD

LCDA3 glass cracked but LCD fully usable

LCDF1 LCD - low brightness

LCDF2 LCD - spots of white light

LCDF3 LCD - few or scattered dead/lit pixels

LCDF4 line of dead/lit pixels on LCD

LCDF5 area of dead/lit pixels on LCD

LCDF6 LCD - unbalanced RGD colors

LCDF7 unuseable LCD - dark, no image, other defects

LCDF8 unuseable LCD - glass cracked

LCDF9 touch LCD malfunction

TERMS & CONDITIONS

Our terms and conditions apply to all our products and services; they can be found on our website: www.returntrading.nl and a copy is attached as PDF. Everything we sell is without warranty and AS-IS.

Return Trading B.V.

Groesweg 41, 5993NN Maasbree, The Netherlands

OTH OTHER

OTHF1 unable to establish a call or poor quality
OTHF2 microphone not working or poor quality
OTHF3 vibration not working
OTHF4 flashlight not working
OTHF5 proximity sensor not working
OTHF6 accelerometer not working
OTHF7 GPS not working
OTHF8 unknown iCloud password
OTHM1 SD card required and missing

POR PORTS

PORF1 USB - no data connection
PORF2 unusable USB port
PORF3 unusable headset port
PORF4 unusable SD-card reader
PORF5 unusable SIM card reader

POW POWER SUPPLY

POWF1 power adapter - peeled cable, broken connector
POWF2 defective power supply unit / adapter
POWM1 missing power adapter / USB cable

SND SOUND

SNDF1 no sound on loudspeaker
SNDF2 poor quality sound

Voor meer informatie, vragen of opmerkingen over de observatie codes, kunt u contact met ons opnemen.

For more information, questions or comments about the observation codes, you can always contact us.

W: www.returntrading.nl

E: info@returntrading.nl

P: +31 6 22 97 10 53